General terms and conditions VW Parts Dronten.

Prices

- * All prices include VAT, unless it concerns a margin item.
- *Prices do not include any discounts.

Payment

- *When collecting by card or cash
- *For distance purchasing via the link provided by car company Oosterveld/VWPartsdronten.
- *Buyer's bank details are not stored.
- *The buyer is responsible for providing the correct type or part number. If in doubt, always contact the seller (VWPartsDronten) first.
- We do not provide a warranty on electrical components, unless otherwise agreed, and they cannot be returned.
- The buyer is obliged to report complaints within 7 working days.

 If the product does not function properly, we will first check whether an exchange is possible. If the buyer has already arranged for a replacement while the item could have been replaced by us, we will not take back the item.

- * Prices of engines and gearboxes are always subject to trade-in the old engine or gearbox, unless otherwise agreed. An agreed deposit amount is always applied. Any warranty only in consultation.
- * All our items are visibly and invisibly marked.
- No right can be derived from any warranty compensation of any kind.
- * Items can only be reserved with a deposit of at least 10%. If the item is not collected within the agreed time, the deposit will be forfeited and will not be refunded
- The seller is under no circumstances liable for any damage suffered damage of any kind.

Delivery goods:

- *Goods will only be shipped after receipt of payment.
- * The buyer has an obligation to purchase.
- *The buyer bears the risk for direct and indirect damage after delivery.
- Delivery times are approximate, none are possible here rights can be derived from it
- *Transport and shipping of sold goods takes place entirely at the expense and risk of the buyer.

Returns Policy.

- * Legal cooling-off period of 14 days for distance selling (webshop)
- *Electronic parts cannot be returned, unless otherwise agreed and stated in writing on the invoice.
- *Shipping costs are not reimbursed and are always the responsibility of the buyer.
- *The purchase amount will be refunded upon receipt of the item within 7 working days, excluding shipping costs.

Dronten, October 2017